

A: Good morning. Grand Hotel, can I help you?
B: Good morning. I need a room for two adults with two children.
A: When do you want arrive?
B: Next Wednesday morning.
A: How many nights are you staying?
B: One week.
A: How old are the children?
B: My daughter`s eleven and sons three.
A: What kind of room do you need?
B: I don`t know. Can you help me?
A: Yes, of course. I think three persons room with crib, will be ok.
B: Is there a balcony?
A: Is there is a big terrace.
B: On which floor is this room?
A: On second floor, Sir.
B: Ok. Is there a lift?
A: Yes, there is.
B: How much should I pay for this room?
A: 100€ per night, but we give discount 10%, because all family is staying.
B: Great, is the breakfast included?
A: Yes, of course, breakfast and dinner.
B: Where can I leave my car?
A: We have parking under the hotel.
B: Are there any activities in the hotel?
A: Yes, we have swimming pool, fitness club and bar for the hotel guests.
B: Ok, I take it.
A: Ok, what`s your name?
B: Jakub Kowalski
A: Your address please.
B: Wroclaw, Puskina 5
B: Can I pay by credit card?
B: No, only travelers cheques.
A: Oh really sorry, I cant rent you any rooms in our hotel.
B: Ok, thank you, bye.
A: Good bye Sir.